

Access to Information on the Environment

You have the right to obtain certain environmental information from Irish Water under the European Communities (Access to Information on the Environment) Regulations 2007 (as amended). The AIE legislation sets out the procedures for public access to information relating to the environment held by public bodies.

To make a request to Irish Water under AIE legislation, we ask that you submit your request electronically to the email address foi@water.ie or in writing to: FOI Officer, FOI Unit, Irish Water, Colvill House, 24-26 Talbot Street, Dublin 1, Ireland.

In your request, we ask that you:

- Specify that you are making the request under AIE legislation and clearly state the environmental information that you are requesting
- Please try to provide as much detail as possible to enable us to process your request efficiently
- Include your return address

You will receive a response within one month from the date on which the request is received by the Irish Water FOI Unit.

Should charges be necessary to process your request, a member of staff from the Irish Water FOI Unit will contact you to advise of charges before proceeding.

Disclaimer/Note:

Please be advised that Public bodies may refuse AIE requests on certain mandatory grounds (personal information/third party information) or discretionary grounds (commercial confidentiality etc).

Appeals:

If you would like to appeal a decision made by the Irish Water FOI Unit, you can do so by sending a request in writing asking for an internal review of the decision.

Please address your review request to: FOI Officer, FOI Unit, Irish Water, Colvill House, 24-26 Talbot Street, Dublin 1, Ireland.

If after the internal review, you are unsatisfied with the decision and would like to make a complaint or appeal the decision again, you can do so by contacting the Office of the Commissioner for Environmental Information ("CEI"). You must appeal or make a complaint to the CEI within one month of getting the reviewed decision from Irish Water.